



St Richard Gwyn Catholic High School

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Headteacher: Derek Doran BA (Hons) NPQH

7th October 2009

Dear Kate,

As a customer of MH Communications for over eight years now I must say how pleased we are with the recent renewal and upgrade of the telephone system.

After the initial visit by your consultant who carefully listened to our requirements, you were able to recommend, source and fit the system we needed, at a price that was very attractive and more than competitive.

The dates and times agreed for the changeover were kept and disruption was minimized (very important in a large comprehensive school which is very much reliant on its telephone communications). Your engineers were competent, friendly and very professional as they installed the system. Nothing asked was too much trouble.

The system has been excellent. We now have up-to-date hardware, more digital lines, a more comprehensive telephone network and a better routed call system.

From the outset support has also been first class. This including the personal 'on site' tuition by your staff, 'on line' help for the different telephone units, and telephone support with the ability to proxy into the system.

Thank you and your staff for the excellent service that we receive.

Yours sincerely,

Chris Barnes
Assistant Headteacher



Learning Together in Christ
Diocese of Wrexham and
Flintshire LEA

