

# trou

serenity

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Technical Specification;

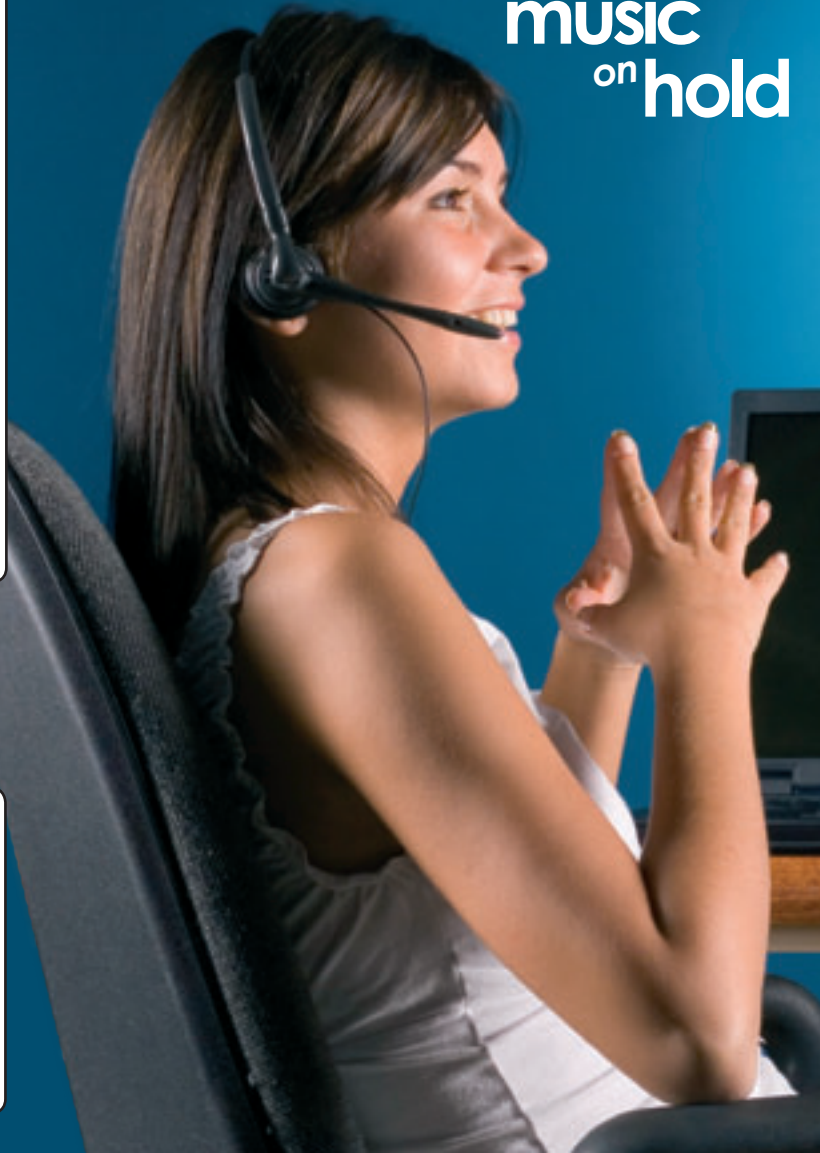
Power;	9v mains adaptor supplied (2.1mm connection)
Unit Size;	150 x 83 x 22mm.
Unit Weight;	140 grams
Audio Output;	8ohm volume controlled
Audio Output;	600ohm un-controlled
Audio Lead;	1.2 metres, 3.5 - 3.5mm plug, mono (supplied)
Memory;	SD card supplied
Files;	MP3
Media;	Compatible with all regular SD cards
Also Included;	Phono adaptor & Mounting velcro (double sided)



Two Year Warranty

optional personalised reassurance messages available

music on hold



music on hold

available from

## Up to 70% of callers are placed on hold during their call. We've all been there, haven't we?

Enduring silence, poor quality music, general hiss or other noises downgrade a business's reputation - and increase the caller's blood pressure!

The solution? Tru Serenity MOH. MP3 technology for best performance and future proofing. Latest solid state design for guaranteed long term reliability. Simple installation. Simple operation. Compatible with all telephone systems. A clear winner.

Looking for hassle free set-up? Tru Serenity MOH comes complete with everything included in the box for installation, including standard music and reassurance messages. Ready to go.

Want to use your own music or messages? No problem, Tru Serenity accepts all types of SD memory card\*, so simply add whichever MP3 files you wish.

Don't your customers deserve Serenity on-hold?

Tru Serenity. Peace of mind for you. Clarity and reassurance for your callers.

\*SD cards are readily available in high street stores

- Most widely used memory technology (MP3)
- Supplied with licence free music and messages
- Works with all regular SD memory cards\*
- High and low impedance outputs
- Solid state reliability, no moving parts
- Auto restart on power fail
- Very easy to install - plug and play
- Easy to download music
- Compact design for discreet installation
- Simple user guide
- Compatible with all telephone systems (lead supplied)
- Front based volume control for best access
- Manufactured in the UK
- Two year warranty



**Comes complete with mains adaptor, audio lead, phono adaptor and mounting velcro**



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serenity