



ez Phone is LG's proprietary 'in-skin' Computer Telephony Integration application. Combine the intelligence of your PC and the sophisticated communication features of the LG NEXER & IPLDK range of telephone systems and be better equipped to manage customer relationships. ez Phone comes in Standard and Advanced versions allowing you to choose the most cost effective solution for your needs.



## **BENEFITS**

### **Maximum Functionality**

Can be used with all extensions, offering top level keyset functionality and more on Digital, DECT and SLT handsets.

### **Cost Effective**

Low cost Customer Relationship Management (CRM) – essential for business growth.

### **Improved efficiency**

Handle increased call volumes, more quickly and with the correct customer information.

### **Improved customer satisfaction**

Staff spend more time talking to callers rather than searching databases.

### **Personalised service**

Staff can answer callers by name based on information presented to them.

### **Efficient Message Handling**

On Screen VMIBE control reduces requirement to dial access codes and use flexible keys for voice mail access.



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## TECHNICAL INFORMATION:

### PC Requirements

These are the minimum specifications for a client PC\*, with recommendations made where necessary:

- **OS:** Windows 98, NT, Me, 2000 or XP Professional
- **Recommended Processor:** Pentium III 800MHz or better
- **Minimum Processor:** Pentium MMX – 200MHz
- **Recommended RAM:** 128MB
- **Minimum RAM:** 64MB
- **Hard Disk Space:** 200MB
- **Monitor:** 17" (Recommend 19")
- **SVGA** (minimum 256 colours 800X600)\*\*

*\* It is recommended that all client PCs be installed with a CDROM to speed up installation. Alternatively a network connection can be used for application installation from a shared network location.*

*\*\* When using an800x600 resolution the date/time and memo screens cannot be seen or used.*

