



VMIB VOICE MESSAGING

IPLDK and NEXER optional integrated Voice Messaging (VMIB) provides the features to meet the needs of the fast moving organisation. A multi-level auto-attendant, SOS message paging and voice recording make VMIB more than just a basic voice messaging application.



BENEFITS

Improved Productivity

The Auto-attendant application allows you to easily route yourself directly to the extension or department you require, thus freeing up front line staff to perform other mission critical functions.

Personalised Service

Voice Messaging via VMIB can act as a back up to system operators during peak hours where auto-attendant is not required as an 'always on' service. Callers feel as though they are controlling the system instead of the system controlling them.

Ease of Use and Configuration

Both inbound callers and system users alike will appreciate the simplicity and user-friendliness of the VMIB application. Inbound callers can be given simple, single digit routing options and the '0 Break-out' option from user messages. Users can store VMIB access codes and forward options under flexible buttons allowing single button access. Messages can also be quickly and simply forwarded to colleagues with optional annotation where required.

Track Important Calls

You can utilise the two way record capacity of VMIB to record occasional conversations that can be accessed for review at a later date.

More Captured Leads

The voice messaging aspect of VMIB means that you can capture more messages where callers may have once hung up. By recording clear, concise user greetings and utilising the '0 break-out' option inbound callers can be given the piece of mind that messages will be responded to.

Professional Image

VMIB's auto-attendant and voice messaging facilities will give the impression that callers are dealing with a professional, corporate organisation such is the perception of these powerful tools.

Exceptional Message Storage

With up to 30 hours of storage available on the IPLDK 300/300E the VMIB application out performs many other similarly priced 3rd Party Voicemail systems. Users benefit from control over their messages and can store them for as long as required without the fear that they will be deleted by other users.

FEATURES and TECHNICAL SPECIFICATIONS

- Message forward with annotation*
- Message rewind*
- Message with CLI*
 - Allowing Call Back
- Optional password access
- Date & Time stamp for messages
- 'Dial 0' break out from user greetings
- Two-way voice record
- 70 Front-end greetings for Auto-Attendant usage
- Information/Marketing on Hold
- SOS Message Paging
- Delayed Auto-Attendant
- System Prompts
 - DND, Vacant Number, Time and Date etc
- Call Sequencing/Comfort Messaging
- Up to 2 Ports, 72 Mins (Nexer), 16 Ports, 20 Hours (IPLDK 50/100) and 24 Ports, 30 Hours (IPLDK 300/300E)
- Maximum user greeting and inbound message timer.
 - In excess of 4 minutes



*Requires minimum 7016 digital handset

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